

OsloMet
Excellent research
communication
Mediatraining 04.12.2019

# **Agenda**

09.00 Who, what, where and why
09.15 Theory and practical advice
10.15 Practice in studio, with evaluation
11.30 Lunch
12.00 Practice in studio, with evaluation

Questions and summary





15.45

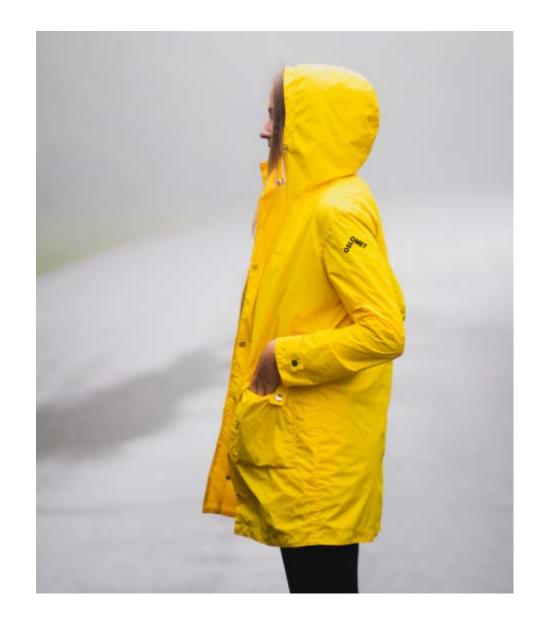
16.00

End

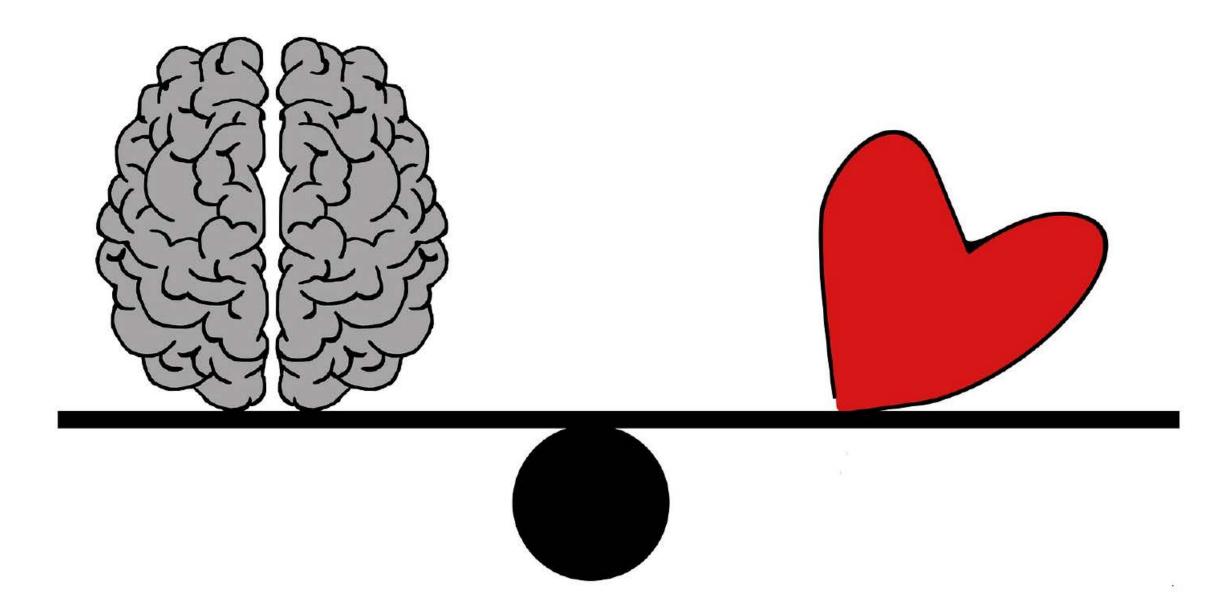
# Today's goals

Instill confidence and mastery when talking to a journalist

Learn to communicatie in a way that makes people understand and remember what you say









# Who are you and who are you talking to?







# The journalist

.... is a generalist

.... is in need of tips

.... simplifies

.... delivers to multiple platforms

.... has a lot to do





#### **News criteria:** Timeliness, impact, and the bizarre







#### Bortført for 72 dager siden

LØSEPENGER Milliardærkone Anne-Elisabeth Falkevik Hagen (68) er sporløst borte. Politiet har holdt saken skjult i ti uker og advarer andre rike. Det skal ha kommet krav om 88 millioner kroner i kryptovaluta.



og slåss om brexitutgang

hjemlandet

flyktninger på pakkeferie til





#### - Ærleg tala, eg badar då ikkje i Totak om sommaren





#### Conflict, power, and celebrities



Det haster med å

finne en stjerne

KULTUR side 29

Blir ikke enige

om E6-oppgjør

bli enig med Nye Veier om oppgjør

Storhamar

vant enkelt

med å slå et svakt Stjernen-lag







i 162 år har Berke-familien solgt gull og edelstener i Strandgata. Kunnskap og god kundebehandling er to suksessfaktorer.

### **Proximity and human interest**



European Newspaper of the Year

#### MANDAG 10-12-2018

Grunnlagt 1767 // Uke 50 Nr. 287 // 252, årgang







# **Emotions and simplification**



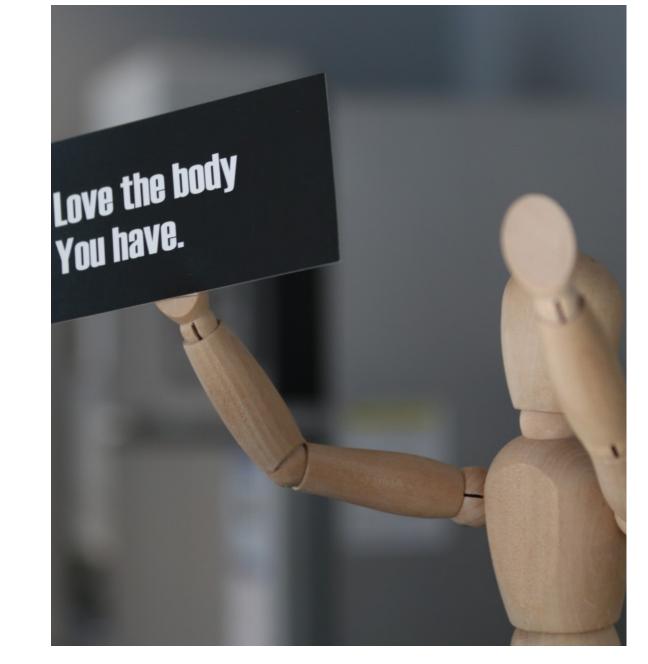


- Conflict orientation
- Abuse of power:David/Goliat
- Consumer protection:Hero/Villain
- Simplification:Black/White



# Main message

Answer to the issue
Say what's most important
Repeat the main message





#### **Tell stories**

WHY...

....and HOW...

Is a lot more interesting than

WHAT...





# **Build bridges**

- I understand why you're asking this, but my research shows that....
- I appreciate your point of view. What I am concerned with is....
- I can't guarantee that, but what i can say is...





#### You have the right to

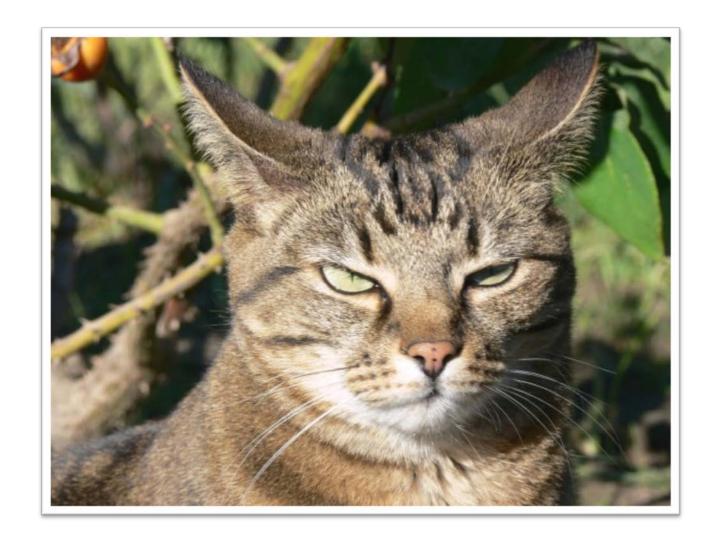
- Know what the interview will be about
- •To be correctly represented
- Correct factual errors
- •Correct misunderstandings
- Correct wrong quotations





# You can't change

- The angle
- The selection of sources
- The location
- The text (With the exception of factual errors and wrong quotations)
- Pictures



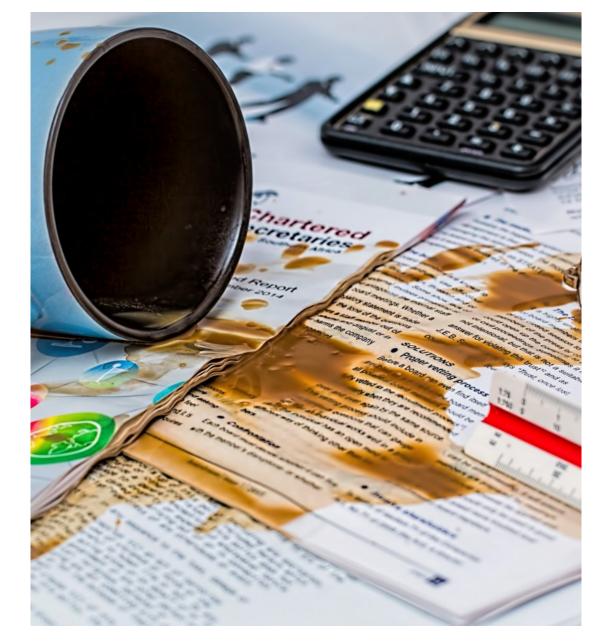


#### Classical mistakes

Passive language

The message contations too much intricate terminology

The sentences are constructed in a way that makes them a collection of many overlapping words and expressions, that together make up a very long and convoluted sentence





# Substantivsyken

Erfaringsoverføring
Ressursutnyttelse
Kompetanseutveksling
Framskrivningsvurdering
Tidligfaseplanlegging





# **Never** wing the interview





- •Figure out what the case is, and the journalist's angle
- •Schedule a quote review before starting the interview
- •Use the time prepare as well as you can
- •Be nice and welcoming



### Take responsibility!



An interview is not a conversation

The normal rules for social conduct does unfortunately not apply



# Take your time

...to breathe

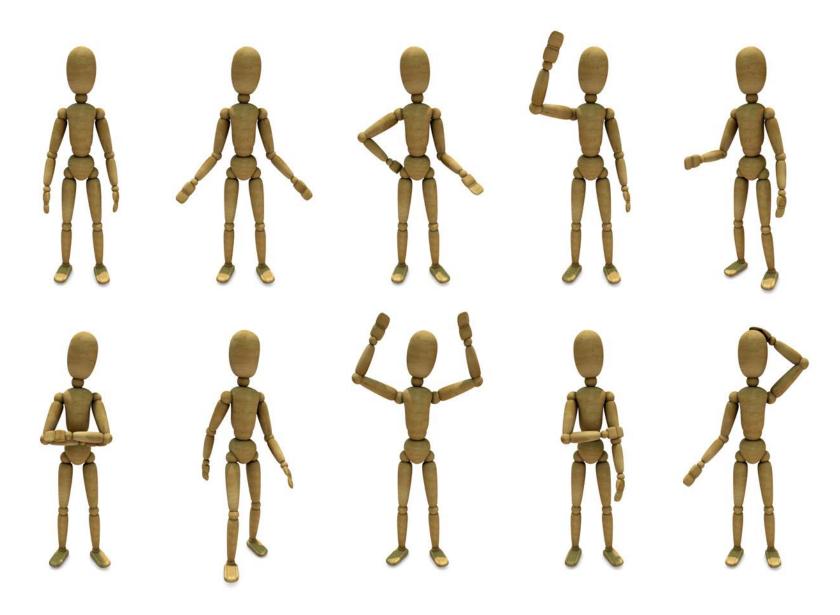
...to take breaks

...to speak slowly





# Keep your body language in mind





Find the main message

Repeat the main message

**Use examples** 

**Speak clearly** 



Good luck!