

OSLOMET

CEDIC - Research Centre for Digitalisation of Public Services and Citizenship, OsloMet

**CEDIC - Forskningscenter for digitalisering av
offentlige tjenester og sosialt medborgerskap**

<https://www.oslomet.no/en/cedic>

OSLO METROPOLITAN UNIVERSITY
STORBYUNIVERSITETET



(1) Understanding the rollout of digital social services

- How have digital social services been rolled out in Norway (or a different country you are more familiar with)?
- What are the effects of the digital transformation of welfare state services for socio-economic, generational or regional inequalities?
- **Possible data sources:** policy documents, expert interviews, The Digital Economy and Society Index (DESI)



(2) Social regulation of web accessibility in the EU

The EU Web Accessibility Directive aims to provide persons with disabilities with better access to websites and mobile apps of public services.

What was the political dynamic behind the adoption of the directive?

Possible data sources: policy documents and position papers from the Commission services and the European Parliament, expert and stakeholder interviews at the EU level



(3) Implementation of web accessibility regulations in the EU member states

How has the directive been implemented in Norway (or a different European country)?

What have been the issues at stake?

Which mechanisms and processes (“factors”) have influenced on how the directive has been implemented??

- **Possible data sources:** policy documents and position papers from national public authorities, the parliament, and stakeholders (e.g. Digitaliseringsdirektoratet, LDO, NHO and disabled people’s organisations in Norway).



(4) Digitalisation and life-course inequalities

How does digitalization of welfare state services influence people's use and take up of their social rights?

- **Possible data sources:** 30 already collected life-course interviews with men and women at risk of poverty and social exclusion in Norway. The data set covers a variety of interviewees 25-75 years old. The data have been collected for the EUROSHIP project. <https://euroship-research.eu/>



(5) 'Homebound' children and their use of technology to reconnect with school

Explore what telepresence robots and similar technologies can – and cannot – offer students who are homebound for illness-related reasons.

Possible data sources:

- We can provide access to some of the 160 interviews with users, teachers, healthcare workers and other stakeholders of AV1.
- We are also interested in students who can gather new material, either through reviewing existing research, studying political documents, or interviewing health- and social care workers



AV1 Robot avatar



KOMP Communication screen



Documents



For more information

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